Central Wisconsin Health Partnership Comprehensive Community Services (CCS) Regional Coordinating Committee Meeting

September 18, 2024

Participants: Marge Edwards, Erin Kobylski – Adams County; Kate Meyer, Greg Metzer – Green Lake County; Tammy Lancaster, Dawn Buchholz, Betty Kryka – Juneau County; Mandy Stanley, Mary Walters – Marquette County; Honna Benson – Waupaca County; Clara Voightlander, Terri Billington – Waushara County; Julie Shew, Area Administration – Northeast Region; Shelli Essmann, Area Administration – Southern Region; Lori Martin – Regional Coordination

1) Introductions

2) Approval of agenda

Betty motioned to approve the agenda; Terri seconded; all in favor, motion approved.

3) Approval of meeting minutes from June 12, 2024, meeting

• Mandy motioned to approve the minutes; Kate seconded; all in favor, motion approved.

4) CCS Education Presentation

Service Facilitator Training and Onboarding Lori Martin, CCS Regional Coordinator

- Slides found in Appendix A
- Discussion: Shadowing could take place cross-county

5) Sharing of Success in CCS – Waushara County

 Terri Billington shared an example of an individual who moved to Waushara County and had been involved in CCS in another county with minimal success. Terri reviewed the previous recovery plan with the individual and they weren't interested in working toward any of the goals. He worked with the individual to set goals that were important to them and that they were motivated to achieve. The individual is now making progress related to their health and socialization.

6) County Roundtable

Sharing of CCS-related updates, community activities, unique and shared services, success stories, areas of needed support.

- Adams County Two consumers are successfully transitioning from the program. They were having difficulty filling the role of Mental Health Professional (MHP), so they wrote for and received a variance which allowed a service facilitator involved in a Master's Program under the supervision of a licensed professional to fulfill the role.
- b) **Green Lake County** spreading the role of MHP across several licensed professionals continued to work well. Are taking this approach with new cases, not established ones. Having an MHP work closely with the service facilitator has greatly improved the assessment process.
- c) Juneau County 59 enrollments, down 4 staff. 1 CCS therapist position hoping to fill this soon. PDSA between CCS, clinic manager and CYF. Improve collaboration and communication. Success residential, father in prison, lost family member to suicide; got job as a paraprofessional in school district and graduated from CCS. Tammy graduated from CCS. 2023 annual report CCS consumer gave testimony to county board.

- d) Marquette County Dawn broke her foot and will be working remotely as it heals. 26 individuals currently enrolled in CCS. No referral/waiting list. Planning a town hall meeting with Unity Recovery Services to solicit feedback from the recovery community related to what type of services are needed/wanted in Marquette County. Using a volunteer to help with completion of satisfaction surveys. Planning to contract with Wisconsin Family Ties for peer support services.
- e) Waupaca County Honna recently returned from maternity leave. There are currently 45 clients in CCS. Currently four CCS service facilitators, 1 open position (interviews occurring today). Struggling to find openings with mental health therapists. Trying to use community resources. Mary Walters asked about board member representation on this committee.
- f) **Waushara County** Service facilitator positions are fully staffed. Currently recruiting for supervisor position. Had success with their peer support specialist position, but this individual may not be able to fulfill the role into the future.

7) New Contract Liaison – Waushara County

- The transition has been made from Green Lake County (Jason and Kate) to Waushara County (Clara and Terri).
- Prior to the December meeting, Clara and Terri will review the current questions on the survey related to the regional coordinator position, and will bring talking points to the committee for discussion.

8) Regional Training and Quality Assurance Report – Lori Martin, CCS Regional Coordinator

- a) Enrollment report see Appendix B
- b) Walkthrough of new CWHP website: https://www.cwhpartnership.org/
 - Mandy shared that the CWHP Consortium led an effort to update and rebrand the CWHP website, with Noble (formerly Family Health La Clinica) as the hosting agency.
 - Lori led a walkthrough of the CCS-related areas of the site
- c) There are a couple of upcoming wraparound training events that may be of interest to Coordinating Committee members.
 - Sept 24 wraparound seminar will focus on the role of certified parent peer specialists and their role on CCS teams.
 - Sept 26 coordinating committee support event. Presenting results of a statewide interviews of 64 county and 5 Tribal nation CST Coordinating Committees (approximately a third of which are combined with CCS). The results include common challenges and barriers, as well as best practices for successful and meaningful committee functioning.

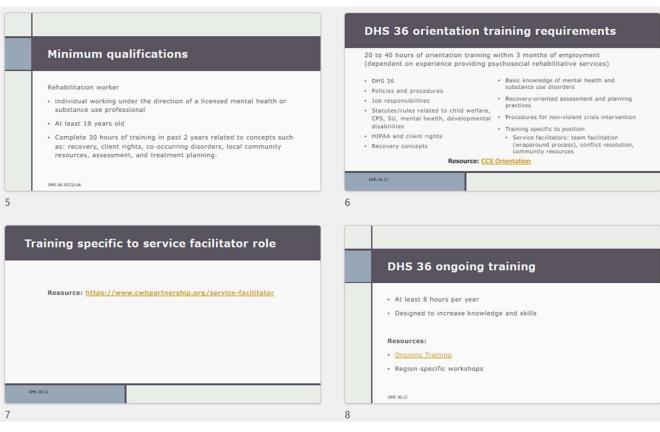
9) Next Meeting: December 18, 2024

- Discuss agenda items need educational topic and success story. Please share ideas with Lori.
- Location Marquette County Health and Human Services, virtual option available
- Time shift from 10:00 noon to 9:30 11:30

10) Meeting Adjournment

Appendix A: CCS Education Presentation, Service Facilitator Training and Onboarding





Phases of service facilitator development			
Phase 1: Orientation Phase 2: Apprenticeship		Discussion	
Phase 3: Ongoing Coaching and Supervision			
Phase 4: Ongoing Skill Development			
Resource: Providing Supervision in Wraparound workshop			What's working? Areas for improvement? How can we support each other?
Providing Supervision in Weparcand, White Pres Canauting			
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Appendix B: Enrollment Report

